

Security is fundamental to a well used mobile channel

The key mobile banking security concern cited by respondents is the consumer's lack of protective behavior. In response, FIs have implemented a range of mitigation controls – more than 80% support inactivity timeouts and multi-factor authentication (MFA), as well as mobile alerts –to enhance security and help change consumer behavior.

More here.

US consumers still see bricks and mortar banks as a key element of their banking channel strategy

US consumers may have switched on to mobile banking in droves, but the adoption rate for device-based payments continues to be dogged by security and privacy fears according to new data from the Federal reserve.

More here



Major Investments
expected in open
banking by 2020

99 payments
executives at large
banks said their bank
plans to make major
investments in Open
Banking initiatives by
2020, according to
Accenture study.



Top five payment trends in 2018

With PSD2 now well in place payments trends will change in 2018. So there are exciting times ahead! See the five payment trends that you can expect to see in the coming year.



The ATM is dead
...long live the ATM!

Established banks claim that they will always offer face-to-face banking and that they are looking to optimize branches. ATMs and kiosks are arguably the best tool to aid this.



Downward pressure on interchange sees new demand for new income streams at the ATM, catch up with our new <u>services</u> and contact us at: sales@retail-bcg.com

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